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EXHIBIT	PATIENT SAFETY IMPROVEMENT PLAN SUPPORTING EXHIBITS
	PSI PROGRAM <u>POLICIES</u> (Alpha Order)
1	Abbreviations and Symbols Policy
2	Admission of Patient to Surgery Policy
3	Anticoagulation Guideline Policy
4	Anticoagulation Management Protocol Policy
5	Applying Blood Unit Temperature Indicators Policy
6	Blood Administration In OR and Surgical Areas Policy
7	Blood Issuing and Sign-out Procedures
8	Blood Stream Infection Definition Policy
9	Central Line Associated Blood Stream Infection Definition Policy
10	Central Line Insertion and Removal: Single or Multi-Lumen Policy
11	Code RRT Medication Boxes Policy
12	Code RRT Policy and Process Diagram
13	Communication Among Caregivers / Handoffs Using EHR Policy
14	Correct Patient Side and Site Policy
15	Correct Site Universal Protocol: Verification of Correct Site for Invasive or Surgical Procedure(s) Policy
16	Critical Test Results Policy
17	Current Edition of PSI Dashboard (12 Month) Template (Excel)
18	Current Edition of Patient Safety Improvement Plan
19	Disclosure of Medical Accidents Policy
20	Exposure Control Plan Standard Precautions Policy

EXHIBIT	PATIENT SAFETY IMPROVEMENT PLAN SUPPORTING EXHIBITS
	PSI PROGRAM POLICIES (Alpha Order)
21	Facts About Hand Hygiene Template
22	Facts About Influenza and the Influenza Vaccine
23	Facts about MRSA Patient Handout Template
24	Facts about TB Patient Handout Template
25	Facts about VRE Patient Template
26	Fall Prevention Assessment Policy
27	Filing of Incident and Occurrence Report Policy
28	Food Drug Interaction Policy
29	Hand Hygiene Policy
30	High Alert Medication Policy
31	Identification of Specimens Policy
32	INFECTION CONTROL Admission Assessment Policy
33	INFECTION CONTROL Continuous Process Improvement Plan
34	INFECTION CONTROL Objectives Goals and Strategies Policy
35	INFECTION CONTROL Plan of Service
36	INFECTION CONTROL PLAN [Policy Format]
37	INFECTION CONTROL Policies, Methods Used, Types of Surveillance
38	Interdisciplinary Discharge Planning Policy
39	Instructions for Using Hand Hygiene Observation Tool
40	Interdepartmental Transfer / Hand-off Policy and Form
41	Medication, Medication Containers, and other Solutions: Preparation, Labeling, and Dispensing
42	Medication Variance Reporting Policy
43	MRSA Colonization/Infection Isolation and Patient Care Management Policy
44	MRSA Nasal Screening Policy and Procedure Policy
45	New Employee Orientation Program Policy
46	Nursing Change of Shift Report Policy

EXHIBIT	PATIENT SAFETY IMPROVEMENT PLAN SUPPORTING EXHIBITS
	<u>PSI PROGRAM POLICIES</u> (Alpha Order)
47	O.R. Medication, Solution and Container Labeling Policy
48	Patient Equipment Cleaning Policy
49	Patient Identification & “Time Out” Policy
50	Patient Identification Time Out Policy
51	Patient Rights and Responsibilities Policy
52	Safe Administration of Autologous Blood Policy
53	Safe Anticoagulation Therapy Plan (Policy Format)
54	SBAR Guidelines for RRT Communication
55	Sentinel Event Policy and RCA Tools
56	Shipping Blood and/or Blood Components Policy
57	Solution and Container Labeling in the O.R. Policy
58	Standard and Expanded Precautions Policy
59	Surgical Site Infection Definition Policy
60	Suicide Awareness Policy
61	Telephone Verbal Orders Policy
	<u>PSI PROGRAM FORMS</u> (Alpha Order)
62	Annual PSI Program Appraisal Template
63	Anticoagulation Flowsheet
64	Anticoagulation Services Patient Handout
65	Calculation for Hand Cleaner Use (Excel)
66	Code RRT Decision Tree for Hospital Operator
67	Code RRT Guideline for Hospital Operator
68	Coumadin (Warfarin) INR Flowsheet
69	Decision Tree for Suspected SE (PowerPoint)
70	Environment of Care Surveillance Rounds Documentation Form

EXHIBIT	PATIENT SAFETY IMPROVEMENT PLAN SUPPORTING EXHIBITS
	<u>PSI PROGRAM POLICIES</u> (Alpha Order)
71	Fall Prevention Home Brochure
72	Fall Prevention Hospital Brochure
73	Hand Hygiene / Glove Use Observation Form
74	Hand Hygiene Survey Form
75	Heparin Infusion Physician Order Set
76	HIM MR Review Form (Excel)
77	How to Conduct a 2006 Annual Appraisal
78	INFECTION CONTROL Risk Assessment Form (ICRA)
79	Initiation of Suicide Awareness Competency Instrument
80	Initiation of Suicide Awareness / Precautions Checklist Form
81	Lovenox and Heparin Physician Order Set
82	MD Discharge Order Form
83	Medication History and Order Form
84	Medication Look Alike Sound Alike Drug List (.pdf)
85	Medication Tracking Form - For Patients
86	Medical Staff Newsletter for IHI 100,000 Live Campaign
87	Nursing Change of Shift Report Form
88	Nursing Flow 24 Hour Sheet
89	One-Page CDC Hand Hygiene Summary Form
90	Op and Invasive TIME OUT Procedure Form (.pdf)
91	Organizational and Departmental Orientation Form
92	Partners in Safety Brochure
93	Partners in Safety Code RRT Patient Brochure
94	Patient Discharge Medication Form – For Nursing
95	Patient Safety Improvement Information Flow Process
96	Patient Safety Improvement PI Dashboard

EXHIBIT	PATIENT SAFETY IMPROVEMENT PLAN SUPPORTING EXHIBITS
	PSI PROGRAM <u>POLICIES</u> (Alpha Order)
97	Patient Safety Staff Survey Form
98	Physician Order Set Adult DVT
99	Physician Order Sheet With No Abbrev Form
100	PSI Reporting Structure Form (PowerPoint)
101	PSI Staff Survey Questionnaire Form
102	PSI Staff Survey Report Template Form (PowerPoint)
103	Rapid Response Team Evaluation Form
104	Rapid Response Team Record
105	RCA Assessment Action Plan Form
106	RCA Matrix Form
107	Risk and Coping Assessment Form
108	Safe Medication Info Brochure for Patients
109	SAMPLE Failure Mode and Effects Analysis Form
110	SAMPLE Fall Prevention FEMA Form
111	SAMPLE Letter to MDs To Introduce New Medication Documentation Process
112	SAMPLE PSI Dashboard (12 Month) Summary for Education and Comparing Performance (Excel)
113	SE Assessment Criteria Form (Excel)
114	SE Evaluation Process Steps Form (PowerPoint)
115	Six Sigma Falls Prevention Analysis (PowerPoint)
116	Suicide Awareness Checklist Form
117	Ten Safety Tips for Patients in English
118	Ten Safety Tips for Patients Template in Spanish
119	Ticket to Ride Transport Form
	TO ERR IS HUMAN ABSTRACTS Permission Granted From IOM
	Preface
	Executive Summary

EXHIBIT	PATIENT SAFETY IMPROVEMENT PLAN SUPPORTING EXHIBITS
	PSI PROGRAM <u>POLICIES</u> (Alpha Order)
	Chapter One: A Comprehensive Approach to Improving Patient Safety
	Chapter Two: Errors in Health Care: A Leading Cause of Death and Injury
	Chapter Four: Building Leadership and Knowledge for Patient Safety
	Chapter Seven: Setting Performance Standards and Expectations for Patient Safety
	Glossary
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