

PATIENT SAFETY IMPROVEMENT PROGRAM FEATURES

PSI PLAN DESIGN / OUTLINE	PAGE
Development Strategy and Organizational Impact	6 - 7
Program Goals	7 - 8
Consistent with organization mission	
Scope of the Program	8 - 9
Activities & functions relating to patient safety	
Participating sites, settings, and services	
Structure	9 - 14
Management of the patient safety program	
Components (safety-related offices, committees, functions)	
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Oversight	
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Among components of the Program	
Among the professional disciplines	
Across the organization	
Communicating with Patients about Safety	15 - 17
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Facility safety surveillance	
Staff perceptions of, and suggestions for improving patient safety	
Staff willingness to report errors	
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Identification, reporting, and management of sentinel events	
Proactive risk reduction	
Identification of high-risk processes	
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Reporting of results	
To the Patient Safety Program	
To organization staff	
To executive leadership and the governing body	
Definition of terms (Glossary)	